

10 DIGIT LOCAL DIALING WILL SOON BE MANDATORY IN THE 705 AREA CODE REGION

Beginning on January 15, 2011, the 705 area code region will begin to adopt 10-digit local dialing (the area code followed by the phone number). This change will apply to all local communications in areas serviced by the 705 area code.

Between now and January 15, 2011, all residential and business consumers in the 705 area code region must reprogram telephone and communications equipment to comply with 10-digit local dialing.

Beginning on January 15, 2011, if you forget to include the area code when placing a local call in the 705 region, a recorded announcement will remind you to do so. It is crucial to adopt the 10-digit dialing and reprogram all telephone and communication equipment before January 15, 2011 as call completion may be affected by this recorded announcement.

10-digit dialing will require making changes to all communications equipment including:

- Modems and Internet dial-up systems
- Speed dial lists
- Auto-dial systems
- Private branch exchanges
- Telephone options (such as Call Forwarding, Call Blocking etc.)
- Fax machines
- Equipment for the hearing impaired
- Cellular phones and other wireless devices
- Alarm/security systems
- Databases

Beginning March 5, 2011, 10-digit dialing in the 705 area code region will be mandatory. If the 10-digit number is not dialed, the call will not be completed.

The 9-1-1 emergency number remains a 3-digit number.

INTRODUCTION OF NEW AREA CODE IN THE 705 REGION

The growing popularity of new communications services and technologies has created an increased demand for phone numbers in several regions across Canada.

The introduction of 10-digit dialing will allow for the addition of a new area code, 249. This new area code will be introduced on March 19, 2011. When a new area code is added the same phone number can exist in two separate area codes, therefore 10-digit dialing becomes mandatory for all local calls.

If you have any questions, please contact us at 1-800-788-0363.