



JOB OPPORTUNITY POSTING

POSITION TITLE: Installer - Fibre & Wireless
LOCATION: North Bay
REPORTS TO: Field Tech Supervisor
COMPANY: Vianet

Vianet is a well-established, customer-oriented telecommunications company with offices located across Ontario. We provide Residential, Small Business, and Enterprise level customers in both urban and rural locations with a wide range of services to suit their unique needs. We offer internet access across a variety of mediums such as our own Fibre and Wireless infrastructure, and third-party DSL and Cable services. We also provide phone service, high-definition television service in select areas, as well as a variety of business services.

We are looking for a hard working employee to support the continued growth of our company. We have passion for our company and hold the same devotion for our people. We know that the right people in the right positions can do incredible things, and we love watching that happen!

SUMMARY:

We are currently looking to hire a full-time Installer based out of our North Bay location to support both fibre and wireless installations in North Bay and the surrounding areas. The ideal candidate will perform field work, servicing and installing fibre and wireless to residential and businesses on all shifts - days, afternoons, evenings, and weekends. This will include all installation functions associated with the addition, modification and removal of all technology equipment, hardware, testing, drilling, running cabling and working at heights.

POSITION RESPONSIBILITIES:

- Representing Vianet in a positive and professional manner in the field.
- Driving a company vehicle to make service calls to a variety of customer sites including residential and business.
- Installing, servicing, repairing and maintaining equipment on days, afternoons, evenings & weekend shifts as needed and required.
- Performing all installation functions associated with running wireless and fibre to the home and business including the addition, modification and removal of all technology equipment, hardware, testing, drilling, and cabling.
- Working at heights performing roof top work, ladder work, bucket truck work, tower climbing.
- Assessing, testing, and troubleshooting equipment and systems to ensure proper functionality.
- Coordinating with other installers and departments to complete projects and resolve issues.



- Being a safety conscious worker while in the field.
- Establishing and maintaining relationships with customers.

EXPERIENCE / KNOWLEDGE REQUIRED:

- Previous telecom and/or experience in other technical related fields.
- Knowledge of telecommunications systems, equipment, and technologies.
- Post-secondary education in a related field is preferred.
- A valid Ontario driver's license and clean driver's abstract.
- A clean background check with no prior offenses or convictions on record.
- Strong computer skills and technology savvy.
- Safety conscious – working safely with an awareness and alertness of preventing danger.
- Comfortable working safely at heights: ladder, bucket truck, roof top work and tower climbing.
- Safety Certifications: Working at Heights, Fall Arrest, Ladder & Bucket Training, WHMIS, First Aid & CPR. (Vianet will provide safety training)
- An upbeat attitude with a positive approach to customer service.
- Regular time & attendance is an essential job function.
- Strong communication skills both verbal and written.
- Good people skills with the ability to build relationships.
- Well organized with good time management skills.
- Team player with a positive attitude and good work ethic.
- Excellent customer service, trouble shooting abilities and problem solving skills.
- Ability to work independently and efficiently with minimal supervision.
- Occasional out of town and overnight work is required.

HOURS OF WORK: Monday to Friday 8:00am to 4:30pm

DATE POSTED: October 24, 2023

LAST DATE TO APPLY: November 7, 2023

HOW TO APPLY:

If this is a job opportunity you are interested in applying for yourself or have someone you would like to personally refer who has the appropriate background and qualifications, please submit a current up to date resume and submit via email to careers@corp.vianet.ca by fax 705-222-2800 referencing “**Installer – North Bay**” in the subject line. We thank all applicants in advance for your interest in applying, however because of time constraints, only those under consideration will be contacted.

PLEASE FORWARD A RESUME BY EMAIL

careers@corp.vianet.ca